

Dear xxxx (Member of Parliament)

I/We are writing to express great concern about the growing problem of rising drop off and pick up fees at UK airports and the impact this is having on the entire travel industry.

This charging system was introduced by the majority of UK airports between 2009-2012, when the economy was still struggling from the effects of the global recession. These fees are now the norm at most major UK airports, affecting the vast majority of UK air passengers as well as visitors to the UK. Recent years have seen some airports increasing these fees by up to 25%. At London Stansted Airport it now costs £17 to drop off and pick up a passenger.

Recent significant fee price increases at several airports, more complicated arrangements for drop off and pick up at airports, and sometimes the bureaucracy of having to pre-register bookings are all contributing to major frustration for passengers because our arrival at and departure from UK airports is less and less of a smooth process.

Airports claim that the higher drop-off and pick-up fees lead to more sustainable travel decisions by passengers but, at the same time, they heavily promote discounted longer-term parking on site for customers which still encourages car journeys. In most cases, no incentive is offered by the airports for the use of electric cars, such as making it free or cheaper to drop off or pick up in an electric car. This has led many to suspect that the drop-off and pick-up fees are purely revenue based.

Please find attached a copy of the newly released 'Drop the Drop Off Charges' White Paper from the Business Travel Association. The White Paper the White Paper calls for government engagement and a review of these fees.

If you share our sense of frustration at these major backwards steps in the experience of UK airline passengers, we ask you to raise your concerns about drop off and pick up charges via Parliamentary Questions to relevant Ministers.

I hope that you will support us in campaigning to end these unnecessary charges.

Yours sincerely,